



## COMFORT & JOY - FREQUENTLY ASKED QUESTIONS

### **How does this help the family?**

Each year, our affiliates and schools identify specific families in need. Many of them have endured some kind of crisis such as a health care emergency or job loss. Although a Christmas sponsorship doesn't change the family's circumstances, it provides a basic celebration and message of hope that the community cares.

### **How much is a sponsorship?**

If you are purchasing gifts, we recommend that you spend about \$250 to sponsor a family. You can also make a donation of this amount if you'd prefer.

### **How do I know what to purchase?**

Once you sign up to sponsor a family, our volunteers will match you with a family and send you the list of their requested items and sizes.

### **Are there volunteer opportunities this season?**

Yes, but there are fewer volunteer opportunities. Because of the COVID season, our partners have limited their opportunities to serve onsite.

### **Can I request the organization I want to support?**

You may enter a request, but unfortunately, there is no guarantee that we can accommodate every request.

### **One of the kids in my family is asking for an expensive item. What should we do?**

We would recommend that as the value of the sponsorship is about \$250 each, you can divide that equally. For example, if you have five people in the family, you could allocate about \$50 for each person. Or, you could make it a little more for the kids and a little less for the parents. We agree that the amount shouldn't vary too greatly between each kid.

You can also get creative. If they want a Nintendo switch, you could get a couple of cool shirts that have Nintendo characters or little Nintendo knick-knacks.



**What if I or someone in my group would like to purchase the expensive item?**

We would request that each sponsor/group stick close to the \$250 guideline. This is because these kids will know not only what their siblings get, but also what other families will receive and we don't want the disparity to be so great between the families. We would recommend that if you did want to give more, you can purchase items on the [Amazon Wishlist](#) for refugee families in our community.

**Where do I drop off my gifts?**

When you sign up, you will receive by November 30th a list of locations, dates, and times that you can drop off the gifts. We ask that you do bundle your family's gifts together to make it easier to manage for our volunteer team.

**Are there any other needs?**

This pandemic is impacting all of our affiliate organizations and schools significantly. One of the best ways to support at this time is to give a year-end gift. [Please consider giving a gift of cash or stock.](#)

**Can I drop off my gift directly to the family?**

Unfortunately, we can't drop these gifts off directly to families. However, if you would like to deliver your gifts or other presents to our affiliates, we are still looking for volunteers to help with our deliveries.

**Do you have any other cheaper ways to help or sponsor a family?**

Yes! Any size gift card to a local grocery store will be very helpful and will be included in these gifts. Or, invite some of your friends/neighbors to share the load and help sponsor a family together.

There is also an [Amazon wish list](#) available for ordering individual gifts.

**How can I stay up to date with Hope for San Diego?**

Join our newsletter to get all of the latest updates on volunteering, grants, and how you can put your faith into action. Sign up on our website here:

<https://hopeforsd.org/>